

BIGFOOTCMMS

Web-Based Maintenance Software

QUICK TO LEARN • QUICK RESULTS



www.bigfootcmms.com



**IT'S NOT JUST
OUR NAME
THAT'S
DIFFERENT**

Since 2002, Bigfoot Computerized Maintenance Management Software (CMMS) has held a proven track record of managing the maintenance needs of organizations worldwide - whether there is 1 site or 1,000.

Its full, web-based functionality paired with intuitive design allows you to learn the system quickly so you can get results quickly.



BIGFOOT INDUSTRIES

Bigfoot CMMS is used by over 1,400 organizations throughout the world. The following list is a sample of industries that have found success with Bigfoot:

- Manufacturing
- Healthcare
- Education
- Financial Services
- Hospitality
- Food & Beverage
- Utilities
- Convention Centers
- Stadiums & Arenas
- Nonprofits
- Retail
- Government



BIGFOOT FEATURES

Bigfoot Web functionality includes work order, asset, and equipment management, maintenance requests, preventive and predictive maintenance, inventory, tool crib, and built-in reporting and analysis.

Integration is also available with other systems, such as ERP, Accounting, Purchasing, Building Control solutions, and Active Directory.

BIGFOOT BENEFITS

- Scalable with unlimited users, sites, and flexible reporting
- Schedule unlimited preventive maintenance tasks and procedures with automatic reminders
- Create, manage, and analyze work orders
- Track and analyze equipment information and history
- Make maintenance requests anywhere within your organization
- Manage and track asset and parts inventory
- Analyze historical maintenance issues and help predict future events
- Notify personnel of maintenance events with the automated e-mail system
- Locate maintenance “hot spots” in your facility
- Access Bigfoot On-the-Go with your PDA or mobile device



TECHNICAL REQUIREMENTS

Bigfoot prides itself on simplicity. As such, our technical requirements are few. Bigfoot Web is accessible via any Internet browser, including Internet Explorer, Safari, Firefox, and Chrome. We offer complete data conversion, onsite/remote training, technical support via toll-free phone or e-mail, and hosting services.

Our hosting service includes all software installation and upgrades, server backup, disaster planning, application availability, and maintenance. Some of the security precautions we undertake to protect your data include:

- Power delivery and backup
- Cooling and environmental controls
- Fire and smoke detection systems
- Dedicated firewall and logical security
- Physical site security
- Redundant hardware
- 24/7/365 Network Operations Center

If you prefer, you may host Bigfoot Web provided you have a matching hosting environment of Microsoft SQL Server®, Windows Server, and IIS.

IMPLEMENTATION PROCESS



Complete and submit the Bigfoot agreement with your account executive



Bigfoot will set up your account and send you a welcome kit with your Bigfoot URL, login, password, and introduction instructions



Orientation and training will be administered by Bigfoot technical support



Bigfoot data conversion specialists will begin your data migration process to Bigfoot Web



You will work with Bigfoot to establish a date to go live on the Bigfoot Web system

LEARN BIGFOOT IN DAYS

THE SIMPLE CMMS WITH PROVEN ROI

The results of a Bigfoot Web investment can be seen often within weeks. Efficiencies are typically gained in labor and personnel communications, energy usage, equipment capacity and downtime, inventory, scheduled plant shutdowns, and more!

- Identify equipment that is in need of maintenance before it crashes, thereby avoiding downtime and saving money spent on corrective work
- Streamline personnel communication and provide better organization to increase personnel capacity
- Pinpoint better-performing equipment for future equipment purchasing decisions

GET RESULTS IN WEEKS

ABOUT SMARTWARE GROUP, INC.

The founders of Smartware Group, the producer of Bigfoot CMMS, have been in the maintenance software industry for over 17 years. We understand maintenance software development from a user's perspective, not just the viewpoint of a computer programmer.

That's why we developed Bigfoot to be a simple software system with all the functionality you need to run an efficient and effective maintenance department. Add our exceptional technical support to the mix, and you have a CMMS solution that's helped organizations large and small get quick results.

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